



What is Trade Waste?

Trade Waste is any liquid waste, other than domestic sewage, generated by industrial, commercial, retail food, trade or manufacturing processes, which is acceptable for discharge to sewer. The discharge is conditional on having a Trade Waste Agreement or Consent.

Procedure for obtaining a Trade Waste Agreement or Consent

All Applications for Trade Waste Agreement or Consent and accompanying material and payments are to be lodged with GWMWater through the above contact details.



Process

1. A Trade Waste Information Package together with application forms are available on our website www.gwmwater.org.au; at our Corporate Office at 11 McLachlan Street, Horsham; or phone our Customer Contact Centre staff on 1300 659 961.
2. The completed Application for Trade Waste Agreement or Consent must be lodged with GWMWater and be accompanied by a site plan together with any relevant supporting documentation and the application fee.
3. All fees and charges applicable to this application must be paid when lodging the Trade Waste Application.
4. Prior to the connection of any treatment apparatus to GWMWater's sewerage system, an Application for Consent to Connect to Sewer must also be lodged. Works are to be carried out by a licensed plumber.
5. Applications will be assessed by GWMWater and if acceptable a Trade Waste Agreement or Consent will then be issued to the applicant.
6. When plumbing or drainage works are required, a plumbing and drainage inspection should be arranged with the Plumbing Industry Commission through your local plumber.
7. Once plumbing and drainage work is completed, contact GWMWater to perform a site inspection prior to discharge to the sewer.

Customer Checklist

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|--|--------------------------|
| Information package received from GWMWater | <input type="checkbox"/> |
| Application form and documents submitted to GWMWater | <input type="checkbox"/> |
| All fees paid | <input type="checkbox"/> |
| Sewerage application submitted | <input type="checkbox"/> |
| Received consent from GWMWater | <input type="checkbox"/> |
| Plumbing and drainage inspection completed | <input type="checkbox"/> |
| GWMWater inspected prior to discharging to sewer | <input type="checkbox"/> |

Trade Waste Charges

All trade waste fees and charges are reviewed annually. A copy of the applicable fees and charges can be obtained from our website or by phoning our Customer Contact Centre on 1300 659 961.

Application Fee	Application processing fee which varies in price based on discharge volumes.
Establishment Fee	May apply to account for the part of the existing sewerage system being utilised by the occupier. In respect of a new trade waste discharge or where an occupier with an existing discharge agreement, applies to increase the volume or rate of discharge, or changes the characteristics of a discharge.
Augmentation Charges	May apply, calculated on the cost of any works required to the sewerage system in order to facilitate the discharge of trade waste from the relevant premises.
Periodic Charges	May apply for trade waste discharged into GWMWater's sewers, based on the quality and quantity of waste discharged. These charges recover the cost of collecting, treating and disposing of the trade waste.
Ancillary Charges	May apply for monitoring and maintaining trade waste.